

Denald Metuku

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● ABOUT ME

As an enthusiastic and committed professional, I approach every task with a strong eagerness to learn and apply new knowledge. In my current role as a Project Manager, I am not only responsible for project development but also for mentoring and guiding other team members in their technical endeavors. Attention to detail is paramount to me, and I take great pride in consistently delivering high-quality work. By combining leadership qualities, a commitment to learning, adaptability, and resolute determination, I contribute to the seamless execution and successful completion of projects within my team and organization.

● WORK EXPERIENCE

07/2023 – 12/2023 Tirana, Albania

TECHNICAL PROJECT MANAGER INNVIS

- Reflecting on my role as a Project Manager, I successfully navigated the complexities of various software projects. This included steering them from the initial stages through to the final delivery, all while adhering to strict budget and schedule constraints.
- In my experience, I excelled in coordinating and fostering collaboration among diverse teams, such as software developers, quality assurance professionals, and stakeholders. This involved effective communication strategies to align everyone on project goals, requirements, and deliverables.
- Worked collaboratively with internal and external vendors, providing coherence and purpose in day-to-day activities. Leveraged outstanding interpersonal skills to coordinate cross-functional teams.
- Led diverse teams across technical, financial, and business disciplines, aligning their focus with business objectives. Tracked progress to ensure on-time, on-budget completion of project milestones with desired results.
- I actively applied Agile and Scrum methodologies to optimize project workflows, fostering a culture of collaboration, transparency, and continuous improvement. This was evident in my adept implementation of the Scrum framework, contributing to efficient and effective software development.
- As a Project Manager, I harnessed the power of Jira as a central project management tool. This involved meticulous tracking, monitoring, and reporting of project progress. Furthermore, I leveraged Jira's capabilities to enhance team communication, streamline workflows, and facilitate real-time issue resolution.
- Led a variety of projects through their entire lifecycle, employing both Waterfall and Agile methodologies. These projects covered migrations, system development, and infrastructure deployments/
- My role involved demonstrating exceptional organizational and planning skills in successfully managing resources, mitigating risks, and prioritizing tasks across multiple software projects. This resulted in a consistent track record of meeting or exceeding project milestones and exceeding customer expectations.

10/2021 – 07/2023 Tirana, Albania

WEB DEVELOPER TEAM LEAD INNVIS

- In my role as a front-end developer, I actively contributed to the creation of dynamic and engaging websites. This involved utilizing various technologies, including HTML, CSS, and JavaScript, and integrating content management systems such as AEM, Drupal, Contentful, and WordPress.
- In my dual role as a web developer and team leader, I played a pivotal role in crafting dynamic and engaging websites while guiding and assisting my team members in completing projects and navigating toward optimal solutions.
- I specialized in optimizing website functionality to ensure peak speed and scalability. This focus on performance enhancements resulted in consistently providing users with an exceptional and responsive experience.
- As part of my responsibilities, I conducted comprehensive testing and reviews of website designs. This meticulous approach ensured that the websites were responsive but also clear and effective in meeting their objectives.

- I took charge of implementing critical aspects of website management, including maintenance, content updates, SEO strategies, and security measures. Additionally, I played a key role in end-user training by developing and providing resource tutorials.
- During my work, I showcased expertise in upgrading and modernizing existing websites. This involved staying at the forefront of web development technologies and applying them to redesign and develop websites, ensuring they remained contemporary and effective.

11/2021 – 05/2023 Toronto, Canada

WEB DEVELOPER KLICK HEALTH

- As a front-end web developer, I took the lead in projects centered around React/Gatsby and demonstrated extensive proficiency in constructing websites using various content management systems, including AEM, Drupal, WordPress, and Contentful.
- In my role, I managed crucial aspects of website management, including maintenance, content updates, SEO implementation, and security. Leveraging technologies such as React and GraphQL, I ensured the delivery of dynamic and efficient websites.
- My expertise extended to AEM content authoring, where I excelled in designing and creating websites. This involved a keen understanding of the intricacies of AEM for effective content creation.
- I played a key role in implementing analytics and tagging functionality in AEM environments, enhancing our ability to monitor and optimize website performance effectively.
- In my capacity, I conducted thorough testing and reviews of website designs, ensuring that they met high standards of responsiveness, clarity, and overall effectiveness.
- A central focus of my work was optimizing website functionality for improved speed and scalability, ensuring that users consistently enjoyed the best possible experience.

05/2020 – 10/2020 Tirana, Albania

FRONTEND DEVELOPER BUSINESS ONLINE SOLUTION

- Developed dynamic front-end websites using HTML, CSS, and JavaScript, with a specialized focus on WordPress as the content management system.
- Executed website maintenance, content management, and updates, implementing security measures for optimal performance and enhanced user experience.
- Successfully implemented Google-based SEO strategies and ad campaigns, significantly enhancing website visibility and driving increased traffic.
- Prioritized staying informed about the latest emerging technologies, software advancements, and project application trends, actively incorporating these insights to continuously enhance and modernize the site.

● **EDUCATION AND TRAINING**

10/2016 – 06/2019 Tirana, Albania

BACHELOR DEGREE IN APPLIED INFORMATICS Logos University

The student, who holds a diploma "Bachelor in Applied Informatics" can work as a programmer, analyst, or consultant of IT systems, and web applications, in various sectors of manufacturing companies, business and finance organizations, insurance companies, and the IT sectors in all types of organizations. Studied programming languages such as C++, Java, JavaScript, .NET, and PHP. Networking, Linux.

03/2021 – 09/2021 Tirana, Albania

INTERNSHIP Innvis

- Worked collaboratively with an agile team to develop websites using various markup languages like HTML, CSS, and JavaScript, in order to create web pages that are user-friendly and engaging.
- Updated and modernized existing websites by redesigning and developing them with cutting-edge web development technologies.

04/2022

ADOBE CERTIFIED EXPERT (ACE) Adobe

Adobe Experience Manager Business Practitioner Certification Expert

Website https://www.credly.com/badges/aa9f99fc-a2f9-4c78-86bb-ae240c6fa081/public_url

11/2022

CONTENTFUL CERTIFIED PROFESSIONAL EXAM Contentful

Contentful Certified Professional

Website <https://training.contentful.com/student/award/ywEyE99xgSTsXZzGpCRM51GH>

02/2023

ACQUIA CERTIFIED SITE BUILDER - DRUPAL 9 Drupal

Drupal 9 Site Builder

Website <https://certification.acquia.com/user/19536>

● **DIGITAL SKILLS**

Agile-Scrum | JavaScript | React.js | GraphQL | AEM | Drupal | Contentful | SmartSheet | HTML & CSS | Git, GitHub, GitLab, Git Desktop | Bootstrap | SEO | Content Author | Figma & Adobe XD | Atlassian (Bitbucket, Confluence, Jira) | Gatsby.js | AWS (Amazon Web Services) | Scrum Master | Waterfall | Microsoft Office, O365 | monday.com | MS Project

● **ADDITIONAL INFORMATION**

ORGANISATIONAL SKILLS

Functional Skills Leadership and Motivation:

Demonstrated ability to manage highly visible and concurrent projects, guide teams, and exceed performance expectations.

Agile Project Management:

Proven experience in utilizing Agile methodologies across multiple business divisions, showcasing adaptability and flexibility in project management.

Communication Skills:

Excellent communication and reporting skills, including the ability to report progress to stakeholders, senior management, and teams with attention to detail.

Change Management:

Developed change management plans, communication strategies, and training documentation, showcasing skills in managing transitions and impacts.

Analytical and Financial Skills:

Abilities in analyzing financial data, budgets, risks, and issues, as well as resource allocation, demonstrating a strong understanding of the financial aspects of project management.

Project Planning and Organization:

Experience in managing project plans, timelines, roadmaps, resources, deliverables, timesheets, SDLC, and status reports.

Stakeholder Management:

Senior PM experienced in quickly understanding complex projects, managing project teams, building stakeholder consensus, and managing global team resources collaboratively.

Technical Proficiency:

Experience in overseeing enterprise data projects and delivering custom software developments, demonstrating technical proficiency in IT initiatives.

Problem Solving and Issue Resolution:

Demonstrated ability to mitigate and resolve issues, and re-establish project momentum across various stakeholder tiers, including end users, technicians, engineers, subject matter experts, and management.

Thorough Knowledge of the Company and Industry:

Thorough knowledge of company budgets, leadership, industry partners, and competitors, showcasing a comprehensive understanding of the business environment.

Hands-On Involvement and Organizational Skills:

Hands-on involvement, positive relationship building, and strong organizational skills contribute to effective project management.

Project Execution and Client Engagement:

Execution of assigned client engagements from start to finish, including engagement planning, directing, and completion of IT security assessments, information systems audits, and information security architectural design and deployments while managing those engagements to budget.